

Rail Holidays Australia Booking Form

PLEASE USE BLOCK LETTERS AND NAMES MUST MATCH YOUR PHOTO IDENTIFICATION EXACTLY

SURNAME MR / MS / MRS / MISS
FIRST NAME
PREFERRED NAME

CONCESSION CARD NUMBER Aust Pensioner
..... CSHC
..... Seniors Card / State of Issue.....

SURNAME MR / MS / MRS / MISS
FIRST NAME
PREFERRED NAME

CONCESSION CARD NUMBER Aust Pensioner
..... CSHC
..... Seniors Card / State of Issue.....

ADDRESS UNIT..... NUMBER STREET

SUBURB POSTCODE

HOME PHONE MOBILE PHONE

EMAIL ADDRESS

HOLIDAY NAME

FARE TYPE CARD ADULT SENIOR PENSIONER COMMONWEALTH SENIORS HEALTH CARD

ROOM TYPE DOUBLE / TWIN / SINGLE / TRIPLE

SPECIAL REQUIREMENTS (Dietary / Medical / Mobility / etc)

NEXT OF KIN NAME AND EMERGENCY PHONE CONTACT

TRAVEL INSURANCE (Highly Recommended) Request a quote for Fully Comprehensive
 Own arrangements
 No Travel Insurance Required

I / We have read and agree to the TERMS AND CONDITIONS of booking with Rail Holidays Australia,
Please return this page with your Deposit to Rail Holidays Australia (Payment by Cash, Cheque or Direct Deposit)

Signed Signed..... Date.....

Rail Holidays Australia
Po Box 1430
Bathurst NSW
Phone 0418 337 263
info@railholidaysaustralia.com.au

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TERMS & CONDITIONS

The terms & conditions and limitation of liability under which all tours that are organized and/or operated by Rail Holidays Australia are detailed hereunder and the payment of the tour deposit or tour price represents acceptance by the purchaser of the following:

Fares

All coach tour fares in this brochure are guaranteed and not subject to increase, other than any new Government Taxes, Air, Sea or Rail services, over which we have no control! Fares can be found in the fare box for each tour and include accommodation on a twin share basis, meals and all sightseeing, cruises and inspection fees as per itinerary. Overseas departure taxes are not included

Single Supplement

A limited number of these are available on most tours.

Travelling Alone

Where a single passenger is willing to share accommodation with a fellow single passenger Rail Holidays Australia will endeavour to find another of the same gender, however if no suitable companion can be arranged, single supplement must be paid. The Company otherwise accepts no responsibility of the rooming partner and it is a condition of travel that the single passengers willing to share accommodation, accept the rooming partners allocated by the company. If a passenger at any time during the tour considers the rooming partner to be unsuitable the Company will, subject to availability and at additional cost to the passenger, arrange single accommodation.

Seat Allocation on Coach Tours

To ensure all passengers enjoy window and forward seats a daily seat rotation policy has been incorporated.

Deposit & Final Payment:

To confirm your reservation you will be required to pay a **non-refundable deposit** and **return a signed page 1 of the Booking Form**. The amount of deposit will be a minimum of \$200 and may include deposit to supplier/wholesaler as well as a deposit held by Rail Holidays Australia. Your deposit forms part of your final payment which must be received by us before documents are issued. Final payment is usually required 45 days prior to departure.

Cancellation By Us:

Minimum Numbers Policy: All tours are subject to minimum numbers for tour to operate.

We reserve the right to cancel a tour for any reason (such as failure to reach a minimum tour participant numbers). Except for force majeure (war, civil strife, riot, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, epidemics, fire and all similar events outside the control of the party concerned) we will not cancel a tour less than 60 days prior to departure. No further compensation will be paid in the event of cancellation by Rail Holidays Australia. A full refund of monies paid for tour costs will be the full extent of our liability.

Payments:

Can be made by electronically to Rail Holidays Australia's bank account, Visa, Mastercard, cash, or cheque.

Fees and Charges: Credit card merchant charges may apply between 1% and 3.5%. No fees apply to other forms of payment.

Amendment/Cancellation Fees: We are unable to provide a refund to you until we receive the funds from the relevant supplier. Amended or cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced. Rail Holidays Australia reserves the right to charge cancellation fees over and above those charged by wholesalers, tour operators, airlines, cruise companies, etc., within guidelines recommended by travel insurance companies. Fees may also apply where a booking is changed or tickets are reissued.

Travel Documents:

Travel documents are subject to individual conditions and/or restrictions. These can include being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. All travel documents are non-transferable. All airline tickets must be issued in the identical name of the passport holder or photo identification, as airlines are at liberty to deny carriage if the name varies, and the booking may be cancelled. Any relating fees will be at the traveller's own expense.

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Travel Insurance:

Travel insurance is strongly recommended. It is a condition of travel that each passenger is adequately covered by proper insurance. Rail Holidays Australia recommends travel insurance to guard against loss of deposits through cancellation charges, baggage loss, medical expenses, theft and other contingencies. We will be pleased to provide information to you about comprehensive travel insurance.

Itinerary

Rail Holidays Australia reserves the right to alter or change the accommodation, carriers or coaches at any time for any reason. It also has the right to cancel/alter the itinerary and/or tour without notice as may be found necessary for any reason whatsoever including, but not limited to road, weather or traffic conditions, non-performance of suppliers, industrial action, operational conditions and requirements. All additional expenses incurred as a result of any delays, cancellations or alterations will be the sole responsibility of the passenger. Whilst Rail Holidays Australia will take all reasonable steps to provide an enjoyable tour, Rail Holidays Australia accepts no liability for any loss of enjoyment whatsoever and howsoever experience by the passengers.

Health and Fitness

A good level of fitness and health is required to participate on our tours. In some of the destinations, there is extensive sightseeing on foot and climbing of stairs, and good mobility is needed getting on/off coaches, boats and, in places, trains. We recommend a visit to the doctor and dentist before travelling. It is your responsibility to advise Rail Holidays Australia of any pre-existing medical conditions that may affect the normal conduct of a trip and the enjoyment of others while on tour.

Luggage Limits and Clothing

Only one medium suitcase approx 70cm long x 60 wide x 40cm deep and 18 kg's in weight with a small bag to take on the coach.

Clothing should be casual, with lighter clothing necessary for the tropics and warmer clothes for the southern areas, especially for some nights. Bring swimmers, towel, hat, sunglasses, insect repellent, sensible walking shoes, warm jacket and an extra supply of all camera needs.

Motels

Your comfort is important so we select the best motels available and all the rooms have private facilities. Most motels are licensed, centrally located with swimming pools and laundries. Facilities in remote areas may be less elaborate.

Liability:

Rail Holidays Australia do not accept any liability whatsoever for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force or any other event which is beyond our control which is not preventable by reasonable diligence on our part.

Privacy Policy:

Rail Holidays Australia is committed to protecting the privacy and confidentiality of personal information.

Please return page one signed with your deposit.